

Qual IT HCCN 2019-2022

Committees and Workgroups

Workgroup	Provider Steering Committee
Meeting Frequency	Quarterly (via teleconference) for 1 hour
Qual IT Staff Primary Lead/Facilitator	Michelle Tropper, HealthEfficient Director of Clinical Programs (mtropper@healthefficient.org)
Qual IT Staff Co-Lead/Support	<ul style="list-style-type: none"> ● Megan Loucks, DCPCA Director of Quality Improvement (mloucks@dcpca.org) ● Stephanie Rose, HealthEfficient Senior Director of Operations (srose@healthefficient.org)
Health Center Co-Chair	TBD
Health Center Attendees	CMO or Provider Designated by CMO
HRSA Goal(s) Supported	All
Purpose	<p>Provide strategic direction and prioritization of activities that will best support the health centers in meeting the HRSA HCCN grant goals.</p> <p>Provide the provider perspective on HRSA HCCN Objective A3: Reduce provider burden on the broad spectrum of issues contributing to provider burden and HCCN activities that would improve this area.</p>
Description	<p>The Qual IT HCCN is seeking at least one clinical leader from each participating health center to participate in this committee. The Steering Committee members will meet on a quarterly basis to refine and shape the activities covered under the scope of the HRSA HCCN that support the HRSA HCCN goals and other emerging HRSA priorities tasked to the HCCN during the grant period.</p> <p>This group will function as a steering committee for the Qual IT HCCN grant. They will provide feedback on the overall needs of the participating health centers, provide input on what activities would make the most impact improving the metrics for the HRSA HCCN Goals, and monitor the overall progress in meeting the goals.</p> <p>The Steering Committee members are expected to be the HCCN Champions for their organization, facilitating communication, as well as incorporating the HRSA HCCN goals into their organization's priorities and Quality Improvement Work Plans.</p> <p>Members will also provide input to the Qual IT HCCN organization on health center support needed.</p>

Qual IT HCCN 2019-2022

Committees and Workgroups

Workgroup	CMO Roundtable
Meeting Frequency	Meets two months per quarter for 1-hour (via teleconference) and will not meet in the month the Provider Steering Committee meets. This group will also meet in-person at conferences.
Qual IT Staff Primary Lead	Michelle Tropper, HealthEfficient Director of Clinical Programs, (mtropper@healthefficient.org)
Qual IT Staff Co-Lead/Support	TBD, HealthEfficient Manager of Quality Improvement TBD, MACHC
Health Center Attendees	CMO and Medical Directors
HRSA Goal(s) Supported	All
Purpose	<p>Executive meeting to foster collaboration on the HRSA HCCN Goals from a clinical perspective among the HCCN participants.</p> <p>Address HRSA HCCN Objective A3: Reduce provider burden on the broad spectrum of issues contributing to provider burden and HCCN activities that would improve this area.</p>
Description	<p>The CMO Roundtable convenes virtually two months per quarter for one-hour and meets in person at the Qual IT Conference to allow interested CMOs and Medical Directors to collaborate on clinical and clinical operations topics related to the HRSA HCCN Goals and HRSA HCCN emerging topics.</p> <p>Participants benefit from gaining insight from their colleagues by sharing their experiences, ideas, best practices and challenges. A special focus for this group will also be HRSA HCCN objective on provider burden to help direct how the Qual IT project activities will best support participating members in achieving this objective. The CMO Roundtable also provides a networking opportunity virtually and in person.</p> <p>Members will also provide input to the Qual IT HCCN organization on health center support needed.</p>

Qual IT HCCN 2019-2022

Committees and Workgroups

Workgroup	Opioid Use Disorder Workgroup
Meeting Frequency	Quarterly (via teleconference). 1.5 hours.
Qual IT Staff Primary Lead:	Michelle Tropper, HealthEfficient Director of Clinical Programs, (mtropper@healthefficient.org)
Qual IT Staff Co-Lead/Support	Megan Loucks, DCPCA Director of Quality Improvement (mloucks@dcpc.org) TBD, HealthEfficient Manager of Quality Improvement Melissa Mayer, DCPCA Quality Improvement Specialist (mmayer@dcpc.org) TBD, MACHC
Health Center Co-Chair	TBD
Health Center Attendees	CMOs, Provider Champions, Behavioral Health Specialists, SUD Support Staff and other interested individuals
HRSA Goal(s) Supported:	Objective C3: Substance Use Disorder Medication Assisted Treatment (MAT) Trained Medical Providers to treat OUD.
Purpose	Provide trainings, technical assistance, discussion and peer-sharing opportunities for health centers to collaborate on the following activities: <ol style="list-style-type: none"> 1. Increase enrollment of medical providers in free MAT training. 2. Improve outcomes for OUD treatment, including improving patient engagement in MAT. 3. Improve the collection and use of data on SUD, with an emphasis on opioid use, to improve outcomes. 4. Reduce barriers to non-pharmacological treatment of pain, improve pain curricula, and improve team-based care for pain management. 5. Increase the use of opioid screening tools.
Description	<p>The Opioid Use Disorder Workgroup is open to all individuals interested in increasing the number of MAT-Trained providers, operationalizing medical treatment of OUD, and other related topics.</p> <p>A provider champion from each participating health center and other participants will meet on a quarterly basis to share ideas, best practices and challenges to increase the number of MAT Trained Providers at their health center, discuss how to operationalize medical providers treating OUD, regular screening for Substance Use Disorder, implementing an Opioid Risk Tool and other supporting elements such as using the PDMP.</p> <p>Members will also provide input to the Qual IT HCCN organization on health center support needed.</p>

Qual IT HCCN 2019-2022

Committees and Workgroups

Workgroup	Clinical Quality Improvement Committee
Meeting Frequency	Monthly (via teleconference). 1.5 hours.
Qual IT Staff Primary Lead	Michelle Tropper, Director of Clinical Programs (mtropper@healthefficient.org)
Qual IT Co-Lead/Support	Megan Loucks, DCPCA Director of Quality Improvement (mloucks@dcpc.org) TBD, HealthEfficient Manager of Quality Improvement Berlinda Olivier, DCPCA Quality Improvement Specialist (bolivier@dcpc.org) Chris Utman, HealthEfficient Health Informatics Analyst (cutman@healthefficient.org) TBD, MACHC
Health Center Co-Chair	TBD
Health Center Attendees	Individuals who support QI and quality measurement at their health center, including QI Directors/ Managers/Specialists, reporting staff, Providers, and other interested parties.
HRSA Goal(s) Supported	Goal C: Use Data to Enhance Value Objective C1: Analyze data to enhance value Objective C2: Social Risk Factor Intervention
Purpose	<ol style="list-style-type: none"> 1. Increase health center data standardization, management and analysis to support value-based care activities (e.g., improve clinical quality, achieve efficiencies, reduce costs). 2. Review data requirements for clinical quality measures, best practice workflows and success stories to support standardizing data 3. Increase use of risk stratification for population health management through training and analytic support for implementing risk stratification to improve quality, reduce cost, and improve efficiency. 4. Increase collection or sharing of Social Determinants of Health (SDOH) data and use of social risk factor data to support care plan development and coordinated, effective interventions.
Description	<p>The Clinical Quality Improvement Committee is focused on using data to improve outcomes. Organizations will share aggregate data on standard eCQM and UDS measures across the network. They will also share data, where possible, on population health measures that support value-based payment initiatives as well as non-standard measures for SDOH until standard measures exist.</p> <p>The Qual IT Clinical Quality Improvement (CQI) Dashboards will focus on standard measures that support diabetes, hypertension, and cancer screenings. Using standardized quality measures allows our network to compare performance across organizations to identify leading best practices. Organizations can use their existing reporting tool to generate the data regardless of the EHR or reporting platform. Organizations using a different tool than HealthEfficient will need to provide the aggregate data to HealthEfficient to be included on the Qual CQI Dashboards.</p> <p>Members will also provide input to the Qual IT HCCN organization on health center support needed.</p>

Qual IT HCCN 2019-2022

Committees and Workgroups

Workgroup	Patient Engagement and Access Workgroup
Meeting Frequency	Quarterly (via teleconference). 1 hour.
Qual IT Staff Primary Lead	TBD, HealthEfficient Manager of Quality Improvement
Qual IT Staff Co-Lead/Support	Stephanie Rose, Senior Director of Operations (srose@healthefficient.org) Melissa Mayer, DCPCA Quality Improvement Specialist (mmayer@dcpca.org) TBD, MACHC
Health Center Attendees	Health center staff that support patient engagement initiatives and patient access HIT tools. This includes EHR Configuration staff, clinical staff, patient engagement staff, and other interested parties.
HRSA Goal(s) Supported	<p>Goal A: Enhance the patient and provider experience</p> <p style="padding-left: 20px;">Objective A1: Increase Patient access to data</p> <p style="padding-left: 20px;">Objective A2: Improve patient engagement and communication</p> <p>Goal B: Advance Interoperability</p> <p style="padding-left: 20px;">Objective B3: Integrate clinical and non-clinical data</p>
Purpose	Increase the use of patient engagement and access tools for participating health centers. This includes expanding the use of patient portal functionality, alerts and reminders for preventive care, patient self-monitoring tools, as well as closing gaps in care and medication adherence using patient engagement tools.
Description	<p>The Patient Engagement and Access workgroup will meet for one hour on a quarterly basis to develop and expand ways for their health center patients to be more engaged with their healthcare and their ability to access their data. This is a collaborative workgroup that will share their challenges and best practices.</p> <p>Participants should plan to take information back to their organization and implement functionality and processes that will increase patient engagement. This workgroup will explore topics that include:</p> <ul style="list-style-type: none"> ● Increasing patient portal accounts and patient access ● Patient Portal functionality ● Patient Portal proxy access and consent ● FHIR API apps (as available) ● Patient filled Questionnaires / forms ● Patient Generated Data (Trackers/ Self-monitoring data) ● Open Notes ● Kiosks (front office and mid-office) ● Patient Messaging ● Televisits ● Other topics identified by the workgroup <p>Provide input to the Qual IT HCCN organization on health center support needed.</p>

Qual IT HCCN 2019-2022

Committees and Workgroups

Workgroup	Health Information Technology Committee
Meeting Frequency	Monthly (via teleconference) for 1 hour
Qual IT Staff Primary Lead	Ryan McConky, HealthEfficient Director of IT Services (RMcConky@healthefficient.org)
Qual IT Staff Co-Lead/Support	Stephanie Rose, HealthEfficient Senior Director of Operations Jim Costello, DCPCA Deputy Director HIT Operations TBD, MACHC
Health Center Attendees	IT/IS Directors/Managers, Security/Compliance staff, Configuration Staff, and other interested individuals.
HRSA Goal(s) Supported:	Goal B: Advance Interoperability Objective B1: Protect Data Objective B2: Exchange Data Goal A: Enhance the patient and provider experience Objective A3. Reduce Provider Burden
Purpose	<ol style="list-style-type: none"> 1. Increase the level of data security and provide assistance for health centers to mitigate risks. 2. Increase the amount of data health centers exchange using Direct protocols and other frameworks 3. Support the reduction of provider burden through the use of technology
Description	<p>This is a collaborative workgroup focused on improving data security and risk mitigation, using technology for Information Exchange and using HIT to reduce provider burden. This workgroup will discuss EHR specific topics as well as topics that span all EHRs.</p> <p>Topics will include:</p> <ul style="list-style-type: none"> ● NIST and ONC IT Security Risk Assessment and Mitigation Plans ● Policies and Procedures ● Cybersecurity and HIPAA training ● Securing data for 42CFR compliance ● Securing sensitive data in the EHR ● Direct Protocol Exchange Best practices ● RHIO/HIE Connectivity ● Using CareQuality/CommonWell ● Bi-directional immunization interface ● PDMP Interface ● Kiosk technology ● FHIR API opportunities (Blue Button and others) ● Voice Technology to support progress note documentation ● Dental and BH EHR Integration ● Other topics as identified <p>Provide input to the Qual IT HCCN organization on health center support needed.</p>