Qual IT Virtual Conference Agenda - April 20 - 21, 2020

Time	Track	Title	Description	Speaker
MONDAY 4/20/2020				
12:30-1:00pm	All	General Session: Support for Our Members in the time of COVID-19	Join us as we introduce each health center member, provide an overview of the conference, and discuss Qual IT network project areas in light of the COVID-19 epidemic. We will share resources and hear from you about support needs during this time.	Alan Mitchell and Executive Leaders (HealthEfficient, DCPCA, MACHC)
1:00pm-1:55pm	All	Keynote: From dissonance to resonance: Building a stronger primary care foundation post COVID-19	Learn how to leverage teams to support providers in the time of COVID-19, including using care teams when working remotely.	Daren Anderson MD (Weitzman Institute)
2:00pm-3:00pm	Clinical	Optimize clinical staffing resources for COVID 19 and beyond	Discuss with a panel of health center staff on how they are modifying staffing resources to adjust to new demands presented by COVID-19. Strategies include: staff telework, alternate locations to screen and triage patients, changing roles, limited visit types and more.	Alan Mitchell and health center panelists
2:00pm-3:00pm	Ops/Billing	Practical strategies for billing, scheduling & payment for Telehealth	Respond to the health center billing, scheduling and payment challenges of COVID-19; receive payment for services, including telehealth, phone visits, and more. Understand how to select types of visits (video/phone/in-person), and ensure reimbursement success. This session will include the latest coding & billing policies for NY, DC, and MD.	Magdalene Godena, Tamisha McPherson, Patricia Quinn (HealthEfficient, DCPCA)
TUESDAY 4/21/2020				
9:00am-9:55am	All	Keynote: Engage Patients and Improve Care by Incorporating Patient-Generated Data	Hear from Dr. Julia Skapik, NACHC Medical Director of Informatics, on how to engage patients by incorporating patient-generated data, including pre-, during, and post-epidemic.	Julia Skapik, MD, Medical Director, Informatics (National Association of Community Health Centers - NACHC)
10:00am-11:00am	Clinical	Improving Patient Access and Care through Patient-centered HIT (portals, telehealth, and self-reported data)	Engage with a panel of health center staff on how to work effectively when physical access is reduced to collect patient self-reported data and translate data into clinical action, and engage patients in alternative modes of visits (telehealth or phone visit).	Alan Mitchell and health center panelists
10:00am-11:00am	HIT	Manage Telehealth Effectively: an HIT Perspective	Discuss the pros and cons of various telehealth platforms including EHR and external vendors, including lessons learned and best practices for HIT workflows. This session will emphasize the HIT aspects of telehealth. (Clinical aspects will be discussed in the other session at the same time.)	Ryan McConky, Stephanie Rose, Jim Costello, Momba Chia (HealthEfficent, DCPCA)
11:00am-12:00pm	Clinical Special Track	CMO Round Table: Successes & Challenges of patient-generated data and leveraging teams to reduce provider burden in the context of COVID-19	Discuss with fellow CMOs and clinical leaders the successes and challenges of patient-generated data (i.e., BP data, self blood-glucose monitoring, tracker/physical activity data) and leveraging teams to reduce provider burden within the context of COVID-19.	Health center CMOs