

eClinicalWorks

COVID-19 CUSTOMER NOTICE

Dear eClinicalWorks Customer,

The [World Health Organization \(WHO\)](#) and the [Centers for Disease Control \(CDC\)](#) have published interim guidance for healthcare organizations for the screening, protection (isolation/testing), and reporting of actual or suspected cases of the 2019 Novel Coronavirus Disease (formerly 2019-nCoV, reclassified as (Co)rona(vi)rus (D)isease 2019 [COVID-19]).

eClinicalWorks® will be deploying the Respiratory Illness Screening Smart Form to assist customers in their efforts to proactively screen, identify, and take recommended actions for at-risk patients in a timely manner.

The form's primary function is to facilitate the proactive (either pre-visit or immediately on a patient's arrival for a physical visit) and rapid isolation to minimize impact on other patients and staff. This form provides general isolation and reporting guidance as advised by the CDC and contains links to guidance relating to COVID-19, Seasonal Influenza, Middle Eastern Respiratory Syndrome (MERS), Avian Influenza, Severe Acute Respiratory Syndrome (SARS), and Respiratory Syncytial Virus Infection (RSV).

eClinicalWorks Private Cloud Customers:

The form will be available by Sunday, March 22, 2020.

eClinicalWorks Locally Hosted Customers:

The administrator will receive a message in their M Quick-Launch button to confirm that the practice has been enabled to download the Respiratory Illness Screening Form. After this message is received, run the Auto-Practice Upgrade (APU) tool on your server to download the A-8141 patch.

For more information, refer to the *Respiratory Illness Screening Form Guide*, available on the my.eclinicalworks.com Customer Portal > Knowledge > Documents and Videos > EMR.

If you have any questions, please create a support case on the my.eclinicalworks.com Customer Portal.

Thank you,
eClinicalWorks